

FAQs

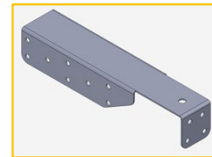
What is included in the TempWall system?

The system has:

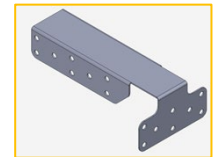
- 1 x Fully assembled wall
- 2 x Foot plates
- 2 x U-style top/bottom clips
- 2 x T-style top/bottom clips
- 20 x Stainless steel screws



Foot plate



U-style clip



T-style clip

What are the dimensions and weight of the panels?

There are two dimensions available.

1. **TW2880MBA:** Pre-assembled wall section is 28.5" wide x 80" high x 1-3/8" deep (72.4 cm x 203.2 cm x 3.49 cm) and weighs 27 lbs (12.25 kg).
2. **TW6080MBA:** Pre-assembled wall section is 60" wide x 80" high x 1-3/8" deep (152.4 cm x 203.2 cm x 3.5 cm) and weighs 50 lbs (22.68 kg).

Do I need any additional tools for assembly?

Yes, you will need a cordless drill with a #2 Robertson or #2 Phillips bit. You may also need a rubber mallet when combining walls that are already assembled with foot plates.

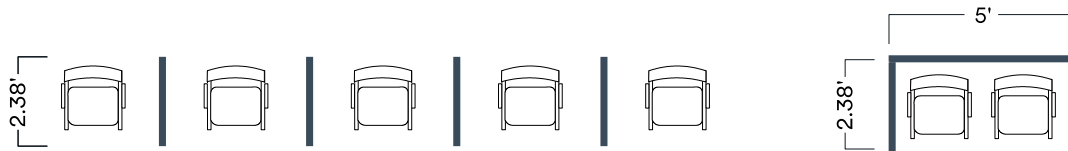
How can I configure the panels?

The panels have many configuration options, and it will depend on the space they are being installed in and the use case. Some of the more common configurations include:

- Single stand-alone
- L-shape
- U-shape
- Double-U
- Multi-U
- Zigzag

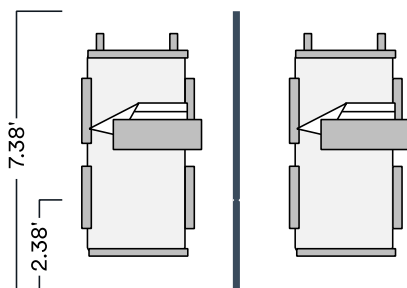
Diagrams of possible combinations are below.

TW2880MBA Configurations



Stand-alone

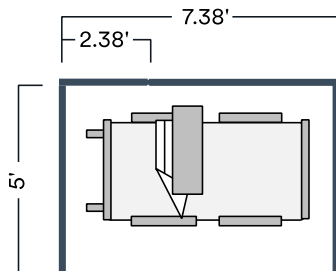
U-shape



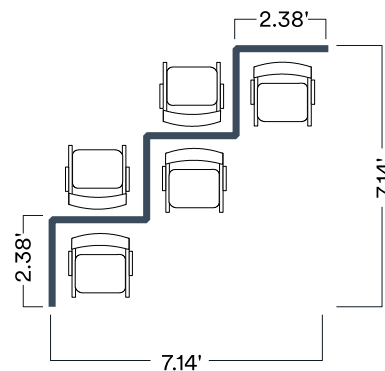
Inline



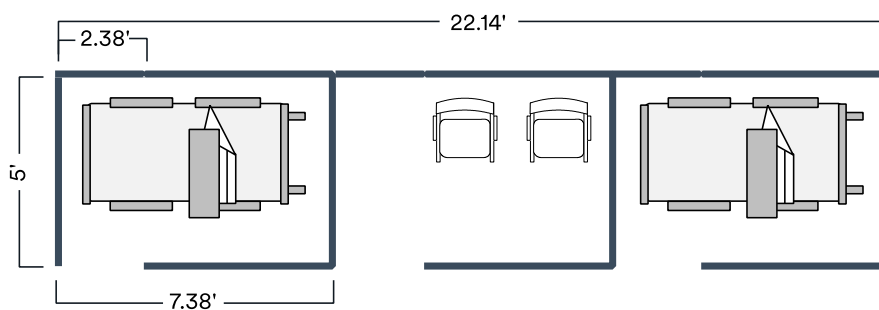
Multi-U



Extended U-shape

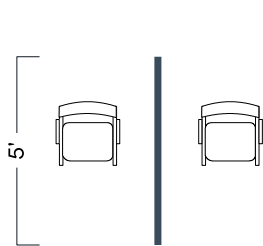


Zig-zag

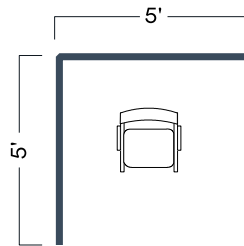


Multi-U Privacy

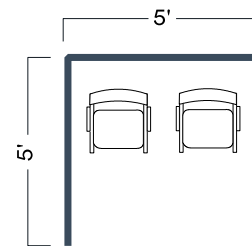
TW6080MBA Configurations



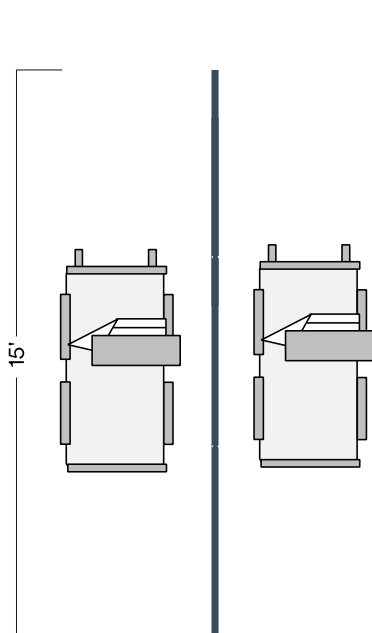
Stand-alone



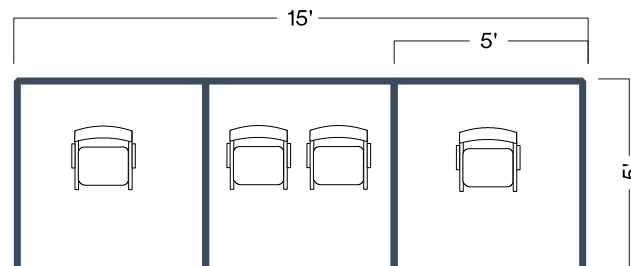
L-shape



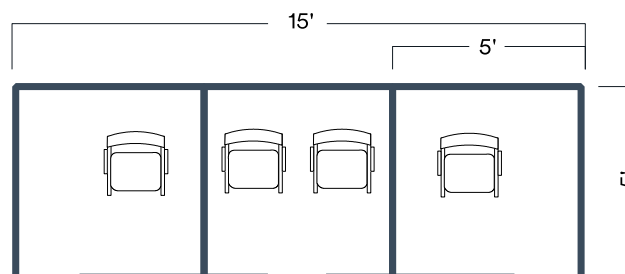
U-shape



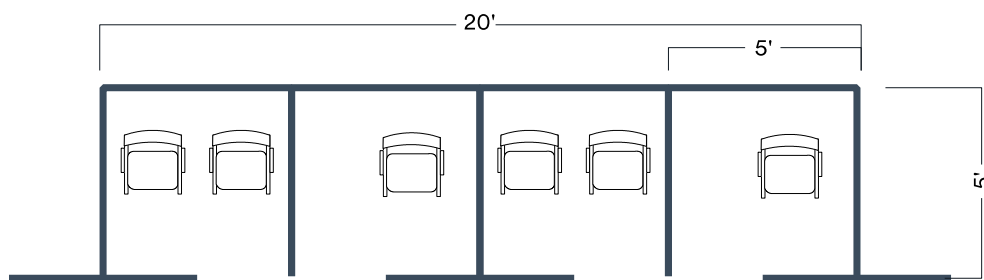
Inline



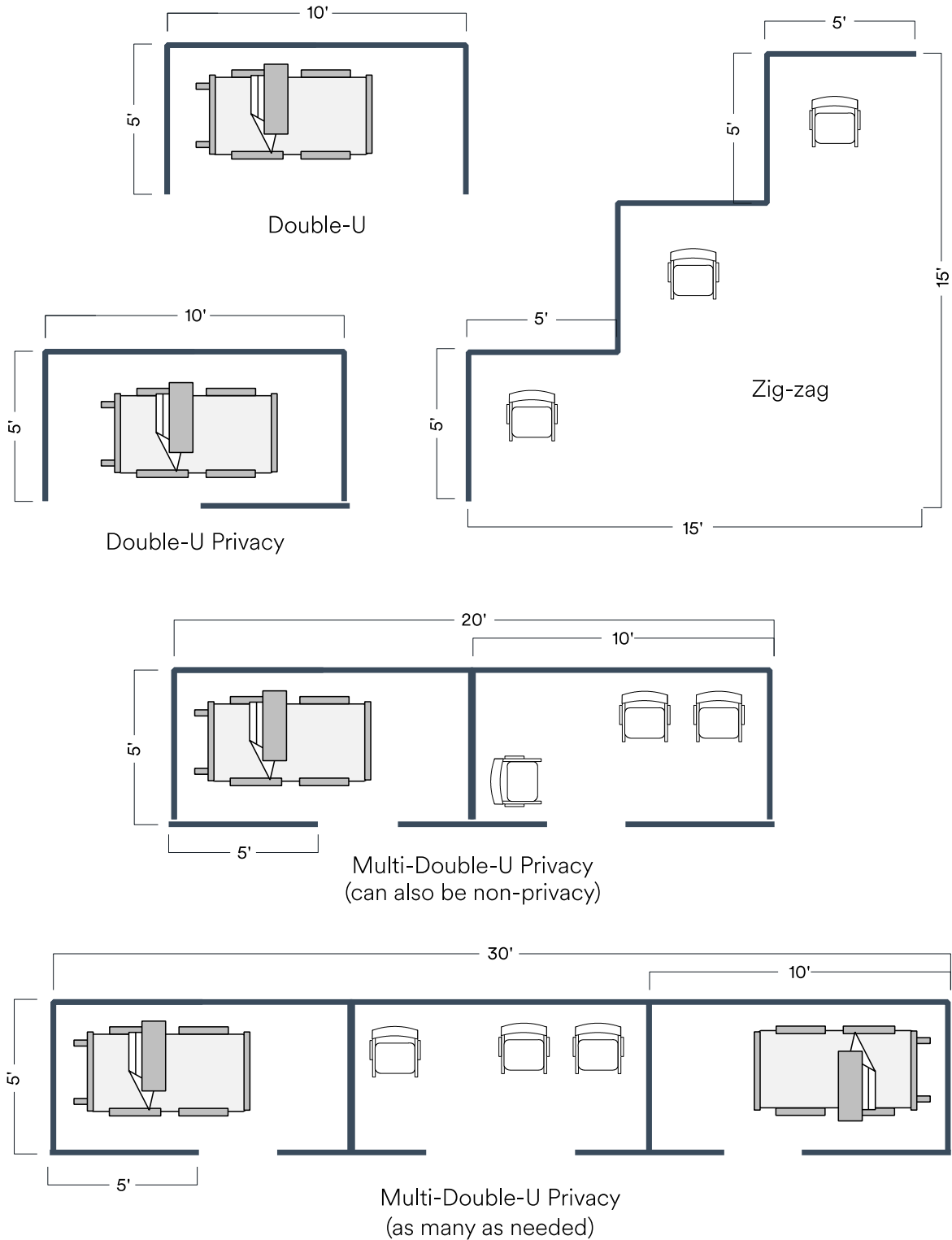
Multi-U



Multi-U Privacy



Multi-U Privacy



How long does it take to assemble the system?

It will take less than 1 minute to assemble a stand-alone configuration, and approximately 5-10 minutes for a U-shape configuration.

If combining the walls inline, it is recommended to slide the tongue and groove of the walls together before adding the feet. If combining the walls after the feet are installed, you may need a rubber mallet to connect the walls. See the [TempWall installation instructions](#) for more details.

Can I add casters to the foot plates?

Casters can be added to the foot plates so the walls can be easily moved around. For example, you may want a moveable wall to create privacy panels when needed. Attach the castors to the foot plates only after they have been installed on the walls. You will need to source the casters separately—3" swivel casters with 1/2-13" stem are recommended for the TempWall foot plates.

What is the lead time?

The lead time is 2-3 days to ship. Production capacity is approximately 400 TempWall systems per day.

What are the shipping options?

TW2880MBA TempWall systems can be most rapidly and optimally shipped 56 per pallet (60" x 82" x 48"). 18 pallets can be transported in a truckload for a quantity of 1008 in a 53' trailer.

TW6080MBA TempWall systems can be most rapidly and optimally shipped 28 per pallet (60" x 82" x 48"). 18 pallets can be transported in a truckload for a quantity of 504 in a 53' trailer.

The accessories (footplates, clips, and screws) will be packaged in bulk for pallet quantities, and individually if less than pallet quantity.

Is TempWall re-usable?

TempWall can be re-used and repurposed in many ways. Because it is modular and lightweight it can be used in varied locations for different pop-up and temporary events or crisis management situations when divided spaces are required. For example, in a pandemic response situation, TempWall assets can quickly be set up in the temporary pandemic centre/overflow location, and once they are no longer needed there, they can be moved to ER and other hospital waiting areas, elder care facilities, shelters, etc.

Is TempWall effective for protection from viruses, bacteria, and fungi?

Trusscore TempWall panels exhibit positive effectiveness in fungal, bacterial, and viral environments for the conditions described below. Third-party studies (not conducted by Trusscore) claim:

- TempWall antimicrobial coating provides 99.9% antibacterial efficacy after 24 hours (ISO 22196-test method)
- The active ingredient incorporated in our products (3-(trihydroxysilyl) propyldimethyloctadecyl ammonium chloride) provides 99.9% antiviral efficacy against SARS-CoV-2 surrogate.¹

What cleaning agents are compatible/incompatible with TempWall? What are the guidelines for TempWall after-treatment care?

All regular cleaners and disinfectants are compatible with TempWall, except highly caustic agents (over pH 11) and abrasive cleaners, which could damage the surface. To maintain antimicrobial-treated surfaces and retain their maximum effectiveness, some general housekeeping practices should be followed:

1. Frequent vacuuming or washing will remove much of the soil on which organisms feed and harm the antimicrobial coating.
2. Any liquids spilled on the treated surfaces should be cleaned up immediately. They, like soil, can offer a breeding ground for microorganisms.
3. Chemical cleaning should be followed with a rinse extraction step to remove residual films.
4. Never use scouring pads abrasive cleaners, or high-pressure power washing on treated areas.
5. Do not use highly caustic agents (over pH 11) on treated areas.

6. Painting, waxing, or applying surface treatments to treated areas produces a new surface that is not microbiocidal and blocks the coating treatment mode of action.

7. Any condition which indicates a failure of the coating to perform effectively (odors, visible growth) should be reported immediately to us so that remedial action can be taken.

Is TempWall made of “Medical grade” PVC? Is this necessary for the intended use?

Medical grade PVC is bio-compatible and non-toxic, intended for short- and/or long-term contact with tissue and fluids, which is needed for products such as medical devices.

The PVC used in TempWall is suitable for use as a temporary wall structure for medical environments and facilities. TempWall is intrinsically hygienic and can be cleaned in accordance with ordinary disinfecting practices needed in medical facilities. The surface treatment applied to provides additional, permanent antimicrobial protection.

Is the TempWall surface safe for skin contact?

Yes, the antimicrobial-treated surfaces are safe for skin contact since the coating is non-leaching and it does not contain heavy metals or poisonous biocides, as found in other antimicrobial products.

¹ [US Environmental Protection Agency \(EPA\) report: Evaluation of Residual Efficacy against Viruses on Surfaces Test Results March 8, 2021](#)